



**TOKIO MARINE  
HCC**



**National Marketing Insurance  
Services of America** 1757 E.  
Baseline Rd.  
Suite 126  
Gilbert, AZ 85233  
Phone: 800-647-4589  
Fax: 866-793-4779

**Arizona Office:**  
Baylie Hoffman - Baylie@ISAbrokers.com  
Beth Sneed - Beth@ISAbrokers.com  
Graham Bates - Graham@ISAbrokers.com  
**Indiana Office:**  
Suzanne Munson - Suzanne@ISAbrokers.com  
**Texas Office:**  
Rachel Piccione - Rachel@ISAbrokers.com



# Atlas Group®

The Atlas Group plan from Tokio Marine HCC – MIS Group, a member of Tokio Marine HCC, is with you and your group of 5 or more almost anywhere you may travel in the world. Atlas Group coverage is designed for mission trips, large family vacations, student groups, corporate groups, and overseas excursions for other large organizations.

# Why Choose Atlas Group®?

---

Whatever the reason, traveling internationally with a large group should be a pleasant experience. Complications and emergencies such as illness, injury, and natural disasters are a fact of life, and can be even tougher to manage for a large group of people. While we hope none of these incidents happen... we're here to help if they do.

That's why Atlas Group provides coverage for unexpected medical expenses as well as emergency travel benefits and multilingual travel assistance services.

---



## **My family has medical insurance in our home country; do we need group travel medical insurance?**

Often, the primary medical insurance in your home country will not cover you and your family while traveling internationally, and medical expenses can be very costly while abroad. Atlas Group plans offer budget-friendly coverage—plans start at less than \$1 a day!

Additionally, Atlas Group includes important travel assistance services such as translation assistance while being treated, doctor and hospital referrals, and assistance replacing lost prescriptions.

## **After purchasing coverage, how can I trust the company to be there if I need them?**

Tokio Marine HCC – MIS Group, headquartered in the United States in Indianapolis, Indiana, is a full-service company offering international medical insurance products designed to meet needs of consumers worldwide.

Tokio Marine HCC is a leading specialty

insurance group conducting business in approximately 180 countries and underwriting more than 100 classes of specialty insurance. Headquartered in Houston, Texas, the company is made up of highly entrepreneurial teams equipped to underwrite special situations, companies and individuals, acting independently to deliver effective solutions. Our products and capabilities set the standard for the industry, and many of our nearly 2,500 employees are industry-leading experts. Tokio Marine HCC is part of Tokio Marine, a premier global company with a market cap of approximately \$30 billion.\* Tokio Marine HCC holds a financial strength rating of AA- for Standard & Poor's and Fitch Ratings and A++ (Superior) by A.M. Best Company.

**For more information about Atlas Group, please visit [hccmis.com](http://hccmis.com).**

\*At the time of printing. For more information on these ratings, please visit: [www.standardandpoors.com](http://www.standardandpoors.com), [www.ambest.com](http://www.ambest.com), and [www.fitchratings.com](http://www.fitchratings.com).

# Atlas Group Schedule of Benefits and Limits

PLAN DETAILS																																					
Deductibles	\$0, \$100, \$250, \$500, \$1,000, \$2,500 or \$5,000 per certificate period.																																				
Overall Maximum Limit	Age 80 or older - \$10,000; Age 65 to 79 - \$50,000 or \$100,000; All others - \$50,000, \$100,000, \$250,000, \$500,000, \$1,000,000, or \$2,000,000.																																				
Coinsurance	We will pay 100% of eligible expenses after the deductible up to the overall maximum limit.																																				
<b>Eligible expenses are subject to deductible, overall maximum limit, and are per certificate period unless specifically indicated otherwise.</b>																																					
BENEFIT	LIMIT																																				
Hospital Room and Board	Average semi-private room rate, including nursing services.																																				
Local Ambulance	Usual, reasonable and customary charges when covered illness or injury results in hospitalization as inpatient.																																				
Intensive Care Unit	Up to the overall maximum limit.																																				
Emergency Room Co-payment	<b>Claims incurred in U.S.</b> You shall be responsible for a \$200 co-payment for each use of emergency room for an illness you are admitted to the hospital. There will be no copayment for emergency room treatment of an injury. <b>Claims incurred outside the U.S.</b> No co-payment																																				
Urgent Care Center	<b>Claims incurred in U.S.</b> For each visit, you shall be responsible for a \$15 co-payment – co-payment is waived for members with a \$0 deductible – not subject to deductible <b>Claims incurred outside the U.S.</b> No co-payment																																				
Outpatient Physical Therapy and Chiropractic Care	Up to \$50 maximum per day. Must be ordered in advance by a physician.																																				
All Other Eligible Medical Expenses	Up to the overall maximum limit.																																				
Acute Onset of Pre-existing Condition <i>(excludes chronic and congenital conditions) (only available to members under age 80)</i>	Up to the overall maximum limit. Up to \$25,000 lifetime maximum for Emergency Medical Evacuation.																																				
Terrorism	Up to \$50,000 lifetime maximum. Eligible medical expenses only.																																				
Emergency Dental (Acute Onset of Pain)	Up to \$300 – <i>not subject to deductible</i>																																				
Emergency Eye Exam for a Covered Loss	Up to \$150. \$50 deductible per occurrence (plan deductible is waived).																																				
EMERGENCY TRAVEL BENEFITS	LIMIT																																				
Emergency Medical Evacuation	Up to \$1,000,000 lifetime maximum, except as provided under Acute Onset of Pre-existing Condition. – <i>not subject to deductible or overall maximum limit</i>																																				
Return of Minor Children	Up to \$50,000 – <i>not subject to deductible</i>																																				
Pet Return	Up to \$1,000 – <i>not subject to deductible</i>																																				
Repatriation of Remains	Equal to the elected overall maximum limit – <i>not subject to deductible or coinsurance</i> This limit is for this benefit only and is not included in or subject to the overall maximum limit.																																				
Emergency Reunion	Up to \$100,000, subject to a maximum of 15 days – <i>not subject to deductible</i>																																				
Natural Disaster – Replacement Accommodations	Up to \$250 a day for 5 days – <i>not subject to deductible</i>																																				
Trip Interruption	Up to \$10,000 – <i>not subject to deductible</i>																																				
Travel Delay	Up to \$100 a day after a 12-hour delay period requiring an unplanned overnight stay. Subject to a maximum of 2 days. – <i>not subject to deductible</i>																																				
Lost Checked Luggage	Up to \$1000 – <i>not subject to deductible</i>																																				
Lost or Stolen Passport/Travel Visa	Up to \$100 – <i>not subject to deductible</i>																																				
Political Evacuation	Up to \$100,000 lifetime maximum – <i>not subject to deductible</i>																																				
Accidental Death & Dismemberment <i>(excludes loss due to common carrier accident)</i>	<table border="0"> <tr> <td><b>Ages 18 through 69</b></td> <td>Lifetime Maximum - \$25,000</td> <td><b>Ages 70 through 74</b></td> <td>Lifetime Maximum - \$12,500</td> </tr> <tr> <td></td> <td>Death - \$25,000</td> <td></td> <td>Death - \$12,500</td> </tr> <tr> <td></td> <td>Loss of 2 Limbs - \$25,000</td> <td></td> <td>Loss of 2 Limbs - \$12,500</td> </tr> <tr> <td></td> <td>Loss of 1 Limb - \$12,500</td> <td></td> <td>Loss of 1 Limb - \$6,250</td> </tr> <tr> <td><b>Under age 18</b></td> <td>Lifetime Maximum - \$5,000</td> <td><b>Ages 75 and older</b></td> <td>Lifetime Maximum - \$6,250</td> </tr> <tr> <td></td> <td>Death - \$5,000</td> <td></td> <td>Death - \$6,250</td> </tr> <tr> <td></td> <td>Loss of 2 Limbs - \$5,000</td> <td></td> <td>Loss of 2 Limbs - \$6,250</td> </tr> <tr> <td></td> <td>Loss of 1 Limb - \$2,500</td> <td></td> <td>Loss of 1 Limb - \$3,125</td> </tr> <tr> <td></td> <td>Lifetime Maximum - \$25,000</td> <td></td> <td></td> </tr> </table>	<b>Ages 18 through 69</b>	Lifetime Maximum - \$25,000	<b>Ages 70 through 74</b>	Lifetime Maximum - \$12,500		Death - \$25,000		Death - \$12,500		Loss of 2 Limbs - \$25,000		Loss of 2 Limbs - \$12,500		Loss of 1 Limb - \$12,500		Loss of 1 Limb - \$6,250	<b>Under age 18</b>	Lifetime Maximum - \$5,000	<b>Ages 75 and older</b>	Lifetime Maximum - \$6,250		Death - \$5,000		Death - \$6,250		Loss of 2 Limbs - \$5,000		Loss of 2 Limbs - \$6,250		Loss of 1 Limb - \$2,500		Loss of 1 Limb - \$3,125		Lifetime Maximum - \$25,000		
<b>Ages 18 through 69</b>	Lifetime Maximum - \$25,000	<b>Ages 70 through 74</b>	Lifetime Maximum - \$12,500																																		
	Death - \$25,000		Death - \$12,500																																		
	Loss of 2 Limbs - \$25,000		Loss of 2 Limbs - \$12,500																																		
	Loss of 1 Limb - \$12,500		Loss of 1 Limb - \$6,250																																		
<b>Under age 18</b>	Lifetime Maximum - \$5,000	<b>Ages 75 and older</b>	Lifetime Maximum - \$6,250																																		
	Death - \$5,000		Death - \$6,250																																		
	Loss of 2 Limbs - \$5,000		Loss of 2 Limbs - \$6,250																																		
	Loss of 1 Limb - \$2,500		Loss of 1 Limb - \$3,125																																		
	Lifetime Maximum - \$25,000																																				
\$250,000 maximum benefit any one family or group. – not subject to deductible or overall maximum limit																																					
Optional Accidental Death & Dismemberment Rider (only available to members age 18 through age 69)	Death - \$25,000 Loss of 2 Limbs - \$25,000 Loss of 1 Limb - \$12,500 – not subject to deductible or overall maximum limit																																				
Common Carrier Accidental Death																																					
Ages 18 through 69	\$50,000																																				
Under age 18	\$10,000																																				
Ages 70 through 74	\$25,000																																				
Ages 75 and older	\$12,500																																				
	Subject to a maximum of \$250,000 any one family or group. – <i>not subject to deductible or overall maximum limit</i>																																				
Crisis Response - Ransom, Personal Belongings, and Crisis Response Fees and Expenses	Up to \$10,000 – <i>not subject to deductible or overall maximum limit</i>																																				
Hospital Indemnity	\$100 per day of inpatient hospitalization – <i>not subject to deductible</i>																																				
Personal Liability	Up to: \$25,000 lifetime maximum \$25,000 third person injury \$25,000 third person property  \$2,500 related third person property – <i>not subject to deductible or overall maximum limit</i>																																				
Optional Personal Liability Rider	Up to \$75,000 lifetime maximum – not subject to deductible or overall maximum limit																																				
Bedside Visit	Up to \$1,500 – <i>not subject to deductible</i>																																				
Border Entry Protection	Up to \$500 if traveling on a valid B-2 visa and denied entrance at the U.S. border – <i>not subject to deductible</i>																																				



# What's Covered by Atlas Group®?

## International Coverage

### Emergency Medical Evacuation and Emergency Reunion

Would you know what to do if you found yourself in a life-threatening situation far from home? Tokio Marine HCC- MIS Group is experienced in arranging emergency medical evacuations. Atlas Group will cover eligible expenses necessary to transport you from an initial treating facility to the nearest hospital qualified to treat your life-threatening condition. We also understand the importance of family support in these difficult situations. Atlas Group will also cover the transportation, lodging, and meal costs for a relative to join you after a covered emergency medical evacuation, up to the lifetime limit.

### Repatriation of Remains

What would your family do if disaster strikes while you are away from home? The death of a loved one is never easy, no matter the circumstances. In the unfortunate event of your death while traveling abroad, Atlas Group will arrange for and cover eligible costs associated with the repatriation of your remains.

### Return of Minor Children

If you are expected to be hospitalized for more than 36 hours due to a covered injury or illness, and covered children under 18 years of age will be left unattended as a result, Atlas Group will cover the transportation cost for the children to return home.

### Terrorism

In these turbulent times, the risk of a terrorist attack is a reality. If you are in the

wrong place at the wrong time, and the country or region you're visiting is NOT under a level 3 or level 4 travel advisory, Atlas Group offers coverage for eligible medical expenses resulting from those acts. Coverage excludes countries or regions for which the U.S. Department of State has issued a level 3 ("reconsider travel") or level 4 ("do not travel") advisory in the 6 months prior to your arrival date.

### Political Evacuation

If, during the coverage period and after your arrival, the U.S. Department of State issues a level 3 or level 4 travel advisory for your destination country, Atlas Group will coordinate your alternate departure arrangements from that country and cover eligible associated costs.

### Natural Disaster Benefit – Replacement Accommodations

Natural disasters can happen anywhere and at any time. If a natural disaster occurs while on your trip, causing you to become displaced from your planned and paid accommodations, Atlas Group will provide relief of a maximum of \$250 a day for 5 days to help cover the costs of alternative accommodations.

### Hospital Indemnity

If you are hospitalized, the world around you does not stop. What's more, in some places hospitals do not provide their patients basic necessities like meals, toothpaste or soap. If you are hospitalized as an inpatient for treatment of a covered illness or injury, Atlas Group will provide \$100 for each night you spend in the hospital.

## Atlas Group\* Quality Benefits

### Acute Onset of Pre-Existing Conditions

Atlas Group provides a limited benefit up to the medical coverage life-time

maximum for eligible medical expenses. If you are younger than 80, you may be covered for an acute onset of a \*\*pre-existing condition. This also includes up to a \$25,000 lifetime maximum for emergency medical evacuation.

An acute onset of a pre-existing condition is a sudden and unexpected outbreak or recurrence of a pre-existing condition which occurs spontaneously and without advance warning either in the form of physician recommendations or symptoms. Treatment must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence. Chronic and congenital conditions, complications or consequences of a chronic or congenital condition, or conditions that gradually become worse over time are excluded from coverage.

### Hospitalization & Outpatient Treatment

If a covered illness or injury requires hospitalization, the plan provides coverage for eligible costs associated with hospitalization, including intensive care unit and outpatient treatment. Sports Coverage Atlas Group includes coverage for eligible injuries and illnesses that could occur while participating in many popular vacation sports- skiing, snowboarding, snorkeling, water skiing, and others- at no additional cost. Certain extreme sports are excluded from coverage.

### Sports Coverage

Atlas Group includes coverage for eligible injuries and illnesses that could occur while participating in many popular vacation sports - skiing and snowboarding (recreational downhill and/or cross country), snorkeling, water skiing, and others- at no additional cost. Certain extreme sports are excluded from coverage.





### **Complications of Pregnancy**

Atlas Group offers coverage for complications of pregnancy during the first 26 weeks of gestation.

### **Crisis Response**

Atlas Group offers up to \$10,000 (or up to \$100,000 if \*\*\*additional coverage is selected) to offset costs associated with kidnapping, such as ransom, crisis response expenses, and loss of personal belongings. This benefit includes access to the services of Unity Crisis Group for advice, coordination with law enforcement, and negotiations during a kidnapping.

### **Personal Liability**

Atlas Group offers up to \$25,000 (or up to \$100,000 if additional coverage is selected) to offset the following types of court-entered eligible judgments or approved settlements incurred by the member:

- Third-party injury
- Damage/loss of a third party's personal property
- Damage/loss of a related third party's personal property

# Enrollment and Filing a Claim

## **Home Country Coverage**

### **Incidental Home Country Coverage**

For individuals with U.S. as home country, for every three-month period during which the member is covered hereunder, medical expenses incurred in the U.S. are covered up to a maximum of 15 days.

For individuals with a home country other than the U.S., for every three-month period during which the member is covered hereunder, medical expenses incurred in the member's home country are covered up to a maximum of 30 days.

Any benefit accrued under a single three-month period does not accumulate to another period. Failure of the member to continue his or her international trip or the member returning to their home country for the sole purpose of obtaining treatment for an illness or injury that began while traveling shall void any home country coverage provided under the terms of this agreement.

### **Benefit Period Medical Coverage**

While the certificate is in effect, the benefit period does not apply. Upon termination of the certificate, underwriters

will pay eligible medical expenses, as defined herein, for up to 90 days. This period begins on the first day of diagnosis or treatment of a covered injury or illness incurred while the member was outside his or her home country and while the certificate was in effect. The benefit period applies only to eligible medical expenses related to the injury or illness that began while the certificate was in effect.

### **Enrollment**

You may access the online quoting and purchasing system, or you may complete an application and mail or fax along with your payment to your agent or to Tokio Marine HCC - MIS Group.

### **Claim Filing**

You may file a claim by submitting a Claimant's Statement and Authorization form. This form may be found online, in ClientZone, or you may contact Tokio Marine HCC — MIS Group for a copy. Complete the form, attach all itemized invoices and payment receipts, and send them to the address shown on the Claimant's Statement and Authorization form.

This insurance is not subject to, and does not provide certain insurance benefits required by the United States' Patient Protection and Affordable Care Act ("PPACA"). PPACA requires certain US citizens or US residents to obtain PPACA compliant health insurance, or "minimum essential coverage." PPACA also requires certain employers to offer PPACA compliant insurance coverage to their employees. Tax penalties may be imposed on U.S. residents or citizens who do not maintain minimum essential coverage, and on certain employers who do not offer PPACA compliant insurance coverage to their employees. In some cases, certain individuals may be deemed to have minimum essential coverage under PPACA even if their insurance coverage does not provide all of the benefits required by PPACA. You should consult your attorney or tax professional to determine whether this policy meets any obligations you may have under PPACA.

Atlas Group is underwritten by Lloyd's. Tokio Marine HCC – Medical Insurance Services Group (MIS Group) is a service company and a member of the Tokio Marine HCC group of companies. Tokio Marine HCC - MIS Group has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.

\*The description of coverage in these pages is for informational purposes only. Actual coverage will vary based the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by Tokio Marine HCC -MIS Group or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

\*\*A pre-existing condition is any condition:

- for which medical advice, diagnosis, care, or treatment was recommended or received within 2 years prior to your effective date of coverage
- which would cause a reasonably prudent person to seek medical advice, diagnosis, care, or treatment within 2 years prior to your effective date of coverage
- that existed (with reasonable medical certainty) with 2 years prior to your effective date of coverage, whether or not it was known to you

\*\*\*A buy-up of an additional \$90,000 is available for selection, which includes the added benefit of a \$10,000 maximum for natural disaster evacuation.



## Outstanding Customer Service

### Client Zone and World Service Center

Tokio Marine HCC - MIS Group Client Zone is an online account management and resource tool available to:

- Extend coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- Locate providers within the PPO Network

### Log In to Client Zone at:

<https://zone.hccmis.com/clientzone>

If you prefer to speak to a professional service representative, contact the **Tokio Marine HCC - MIS Group World Service Center** by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

## Worldwide Travel and Medical Assistance

Atlas Group® includes valuable travel and medical assistance services, which are available 7 days a week, 365 days a year.

Contact Tokio Marine HCC - MIS Group to access any of these services.

### Medical Monitoring

Consultations with attending medical professionals during hospitalization and establishment of a single point-of-contact for family members to receive ongoing updates regarding medical status.

### Provider Referrals

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

### Travel Document Replacement

Assistance with obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

### Lost Luggage Assistance

Tracking service to assist in locating

luggage or other items lost in transit.

## Other Travel Assistance Services\*

- Prescription Drug Replacement
- Emergency Travel Arrangements
- Dispatch of Physician
- Translation Assistance
- Credit Card / Traveler's Check Replacement

\* For a complete list of available assistance services or for more information, please contact Tokio Marine HCC - MIS Group. Travel and medical assistance services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

# Contact Us

A member of the Tokio Marine HCC group of companies

To Be a **Good Company**